

Robert's Steakhouse (Atlantic City) is now hiring! We would love for YOU to join our growing team. Our goal is to build a team of individuals driven by the decision to perform to their highest potential while working together to create a culinary experience that our guests will not forget. Don't miss this opportunity to join a growing company where hard work is rewarded, and opportunities for growth abound.

LOCATION: Robert's Steakhouse is an upscale restaurant located in the Trump Taj Mahal Hotel & Casino in Atlantic City, NJ.

CONTACT: Karen

JOB DESCRIPTION **WAITER/WAITRESS**

POSITION REPORTS TO: Assistant General Manager

SUMMARY OF POSITION: Take orders and serve food and beverages to patrons at tables in dining establishment.

DUTIES & RESPONSIBILITIES:

- Maintains a GUEST focus while performing duties.
- Maintains a hygiene level required by the local Health Department and ensures that food sanitation, safety and proper food handling functions are practiced on a daily basis.
- Maintain a professional, neat and well-groomed appearance, adhering to Robert's Steakhouse (Atlantic City) standards.
- Must be able to work without direct supervision is required.
- Handle a fast-paced, busy, and somewhat stressful environment, and work under pressure with particular attention to detail.
- Check patrons' identification in order to ensure that they meet minimum age requirements for consumption of alcoholic beverages.
- Check with customers to ensure that they are enjoying their meals and take action to correct any problems.
- Escort customers to their tables, if necessary.
- Explain how various menu items are prepared, describing ingredients and cooking methods.
- Inform customers of daily specials.
- Prepare checks that itemize and total meal costs and sales taxes.
- Present menus to patrons and answer questions about menu items, making recommendations upon request.
- Serve food and/or beverages to patrons.
- Interact with guests with a friendly smile and helpful style.

- Monitor tables closely and is attentive to guests needs.
- Assist disabled guests and guests with special needs.

QUALIFICATIONS:

- Knowledge of basic health, safety and sanitary guidelines.
- High school diploma or equivalent.
- Capable of communicating effectively with customers and co-workers; bi-lingual skills a plus.
- 2 years previous high volume food & beverage experience preferred.
- Must be able to work any day, any shift.
- Must be able to get along well with co-workers and work as a team.
- Must possess excellent customer service and communication skills.
- Requires carrying serving trays weighing up to 35 lbs. and bus trays up to 75 lbs.
- Previous experience working in an upscale restaurant.
- Must be able to work unsupervised.
- Have interpersonal skills to effectively communicate clearly with managers, kitchen and dining room personnel.
- Comprehensive understanding of the English language.
- This position will spend 100% of the time standing.
- Be able to work in a standing position for long periods of time (up to 7 hours).
- Be able to work in a fast paced environment

ABOUT OUR CAREERS

Success is waiting for you at Robert's Atlantic City. We are known as one of the premier fine dining experiences with our trademark dry-aged beef and our extensive wine list. Through all of our efforts as a group, we are able to excel in what we do and enjoy the rewards that come from executing at the highest levels.

As a part of Robert's Atlantic City's employment process, final candidates will be required to complete a drug test and background check prior to an offer being extended. Robert's Atlantic City is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, national origin, gender, age, religion, disability, sexual orientation, veteran status, or marital status.