

**Robert's Steakhouse (Atlantic City) is now hiring!** We would love for YOU to join our growing team. Our goal is to build a team of individuals driven by the decision to perform to their highest potential while working together to create a culinary experience that our guests will not forget. Don't miss this opportunity to join a growing company where hard work is rewarded, and opportunities for growth abound.

**LOCATION:** Robert's Steakhouse is an upscale restaurant located in the Trump Taj Mahal Hotel & Casino in Atlantic City, NJ.

**CONTACT:** Karen

## **JOB DESCRIPTION**

### **BUSSER**

**POSITION REPORTS TO:** Assistant General Manager

**SUMMARY OF POSITION:** A busser is responsible for setting tables, clearing tables, restocking plates and sometimes serving food to guests as runners.

#### **DUTIES & RESPONSIBILITIES:**

- Maintains a GUEST focus while performing duties.
- Maintains a hygiene level required by the local Health Department and ensures that food sanitation, safety and proper food handling functions are practiced on a daily basis.
- Maintain a professional, neat and well-groomed appearance, adhering to Robert's Steakhouse standards.
- Must be able to work without direct supervision is required.
- Handle a fast-paced, busy, and somewhat stressful environment, and work under pressure with particular attention to detail.
- Stock all items needed for service in the server side stations.
- Return soiled plates, glassware, silverware, & shell baskets to dish station by running bus carts to kitchen to be emptied, cleaned and returned to the side station immediately.
- Handle all plates and glassware carefully to reduce breakage and potential safety hazards.
- Maintain side stations, including floors, in a sanitary and organized manner.
- Operate carts in a safe and sanitary manner when maneuvering through the kitchen area.
- Properly performs all opening, running and closing Busser/Stocker side work.
- Clear dirty plates, glasses, silverware, napkins, food and beverage debris from tables. Keep the floor area clean and free of debris.

- Clean all surfaces on tables within 5 minutes of guest departure.
- Properly re-set dining room tables in accordance with the table top standard.
- Retrieve and properly stores service items, service ware and linen inventory orders.
- Maintain storage areas in an organized and sanitary fashion.
- Follow all safety and sanitation rules, including lifting and carrying procedures, and report any discrepancies to management.
- Communicate in a timely manner with management about all problems, questions and concerns.
- Monitor tables closely and is attentive to guests needs.
- Assist disabled guests and guests with special needs.

### **QUALIFICATIONS:**

- Knowledge of basic health, safety and sanitary guidelines.
- High school diploma or equivalent.
- Capable of communicating effectively with customers and co-workers; bi-lingual skills a plus.
- 1 year previous high volume food & beverage experience preferred.
- Must be able to work any day, any shift.
- Must be able to get along well with co-workers and work as a team.
- Must possess excellent customer service and communication skills.
- Requires carrying serving trays weighing up to 35 lbs. and bus trays up to 75 lbs.
- Previous experience working in an upscale restaurant.
- Must be able to work unsupervised
- Have interpersonal skills to effectively communicate clearly with managers, kitchen and dining room personnel.
- Comprehensive understanding of the English language.
- This position will spend 100% of the time standing.
- Be able to work in a standing position for long periods of time (up to 7 hours).
- Be able to work in a fast paced environment

### **ABOUT OUR CAREERS**

Success is waiting for you at Robert's Steakhouse (Atlantic City). We are known as one of the premier fine dining experiences with our trademark dry-aged beef and our extensive wine list. Through all of our efforts as a group, we are able to excel in what we do and enjoy the rewards that come from executing at the highest levels.

As a part of Robert's Steakhouse's (Atlantic City) employment process, final candidates will be required to complete a drug test and background check prior to an offer being extended. Robert's Steakhouse (Atlantic City) is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, national origin, gender, age, religion, disability, sexual orientation, veteran status, or marital status.